



## NOTICE ON FILING CUSTOMERS' COMPLAINTS

**Personally:**

in the CARWIZ rent a car  
business premises

or

**By address:**

Carwiz Albania, Engjellushe  
Bixha, Vat Number: L73020403L  
Aeroport Road,  
1504 Tirana International Airport  
"Mother Teresa", Rinas, Albania

or

**By telephone:**

+355675555568  
+355692581980

or

**Through e-mail:**

customer.support@carwiz.al

You will receive a response to your complaint in written form within 15 days  
of receipt of the complaint.

Required information: name and surname of the person filing the complaint,  
the exact address for submission of responses.

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SIGNATURE AND STAMP